

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

RESIT/SPECIAL EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF

SOCI 446/407/445: CONFLICT RESOLUTION AND MANAGEMENT

STREAMS:

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 03/02/2021

11.30 A.M – 1.30 P.M

INSTRUCTIONS:

Answer Question One and any other Two Questions

Do not write on the question paper

QUESTION ONE

- i. Differentiate traditional theory from contemporary theory (6 marks)
- ii. Discuss at least eight conditions that can initiate conflict in an community organization. (16 Marks)
- iii. Appraise positive effects of conflicts in Kenya (8 Marks)

QUESTION TWO

- i. Define the term conflict (2 Marks)
- ii. Discuss each of the theories below in the context of conflict applying them to the contemporary experiences
 - a) Marx view of conflict theory. (6 Marks)

- b) Weber view of conflict theory. (6 Marks)
- c) Later conflict theorist (6 Marks)

QUESTION THREE

- i. Discuss at least five response styles to conflict in Kenya (10 Marks)
- ii. Using examples from the Kenyan context evaluate five types of conflict resolution behavior (10Marks)

QUESTION FOUR

- i. Explain the 3 views of conflict (10 Marks)
- ii. Differentiate traditional Vs current views of conflict (10 Marks)

QUESTION FIVE

- i. Define conflict analysis (1 Mark)
 - ii. Classify at least **Five** tools used for managing conflict (10 Marks)
 - iii. Explain **three** approaches commonly used for conflict analysis (9 Marks)
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