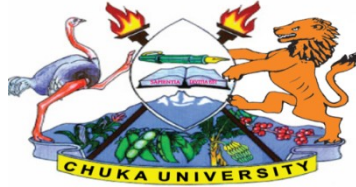


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**EXAMINATION FOR THE AWARD OF DEGREE OF MASTER OF SCIENCE IN
MSIS 813: CLIENT CENTRED AND INFORMATION SERVICES**

STREAMS:

TIME: 2HOURS

DAY/DATE: THURSDAY 7/10/2021

8.30 A.M – 10.30 A.M

INSTRUCTIONS

Answer any three questions

QUESTION ONE

Dr. Ranganathan (2006) states that the ‘user is the king and queen of the library’. Analyze this statement in relation to user centric libraries. [20 marks]

QUESTION TWO

Using examples, discuss how Information Communication Technology (ICT) has enabled client centric library services. [20 marks]

QUESTION THREE

Describe ways in which Library buildings in Kenya can be designed to be all inclusive. [20 marks]

QUESTION FOUR

‘Every reader his or her book’. Analyze this statement in relation to library collection and user centricity. [20 marks]
