

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF DEGREE OF MASTER IN
INFORMATION SCIENCE**

MSIS 803: KNOWLEDGE MANAGEMENT

STREAMS: MSIS (IS)

TIME: 3 HOURS

DAY/DATE: WEDNESDAY 14/07/2021

08.30 A.M. – 11.30 A.M.

INSTRUCTIONS:

- **This paper has four questions attempt any three**

Question One (20 marks)

Organization culture is the foundation for effective management of knowledge in an organization. Justify (20 marks)

Question Two (20 marks)

Knowledge management is the key driver of competitive advantages in an organization. Discuss (20 marks)

Question Three (20 marks)

Knowledge sharing is critical in management of tacit knowledge. Explain. (20 marks)

Question Four (20 marks)

The concept of knowledge management in libraries has changed librarians in the 21st Century. Discuss. (20 marks)

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