**CHUKA** 



## **UNIVERSITY**

#### UNIVERSITY EXAMINATIONS

## EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF EDUCATION

PSYC 123: PRINCIPLES OF GUIDANCE AND COUNSELLING

STREAMS: Y1S2 TIME: 2 HOURS

DAY/DATE: TUESDAY 23/03/2021 11.30 A.M – 1.30 P.M

### **INSTRUCTIONS:**

# Answer question one and any other two questions

# Do not write on the question paper

- 1. (a) Explain how guidance is different from counselling. [2 marks]
  - (b) Explain five principles of guidance. [10 marks]
  - (c) Highlight five benefits of interpretive listening in counselling. [5 marks]
  - (d) Discuss the following basic counselling ethics. [8 marks]
    - (i) Confidentiality
    - (ii) Informed consent
    - (iii) Dual relationship
    - (iv) Referral
  - (e) Explain five challenges a counsellor is likely to experience during counselling process. [5 marks]
- 2. (a) Discuss the significance of guidance and counselling to psychologist. [10 marks]
  - (b) Discuss non verbal skills applied in the counselling process giving relevant examples where applicable. [10 marks]
- 3. Discuss any two of the following theories of counselling. [10 marks]

	(i) Humanistic theory	
	(ii) Psychoanalytic theory	
	(iii) Cognitive approach	
	(iv) Biological theory	
	(v) Solution focused theory	
(b) Explain five resources necessary for effective guidance and counselling process.		
marks]		
4.	(a) Discuss five qualities of a good counselor.	[10 marks]
	(b) Justify five circumstance under which referral may be appropriate duri	ng counselling [10 marks]