

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DIPLOMA IN DISASTER MANAGEMENT

DIMA 0214: EMERGENCY MANAGEMENT LEADERSHIP AND ORGANIZATIONAL BEHAVIOUR

STREAMS: DIMA

TIME: 2 HOURS

DAY/DATE: MONDAY 29/03/2021

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS:

- Answer question **ONE** and any other two in section **B**.
- Do not write on the question paper.

SECTION A

1. Define a community leader. (2 marks)
2. Giving appropriate examples differentiate between formal and informal groups in the community. (4 marks)
3. Discuss the advantages of informal groups in the community. (10 marks)
4. (a) With relevant examples, describe the major elements of community leadership. (8 marks)
(b) Outline the qualities of an effective community leader. (6 marks)

SECTION B

2. (a) Define the following terms as used in this course. (10 marks)
 - (i) Conflict management
 - (ii) Conflict resolution
 - (iii) Conflict prevention
 - (iv) Conflict settlement
 - (v) Conflict transformation

- (b) Discuss the stages of a conflict. (10 marks)
3. (a) Conflict has both positive and negative views in our communities, discuss the positive views about conflicts in the community. (10 marks)
- (b) Explain various types of power used in the community by community leaders to influence their followers. (10 marks)
- 4 (a) Discuss the principles of community leadership. (10 marks)
- (b) Explain various task performance roles of a leader in a community. (10 marks)
5. Describe the impacts of conflict in the communities that have experienced intense conflicts. (20 marks)
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