CHUKA



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RESIT/SUPPLEMENTARY / SPECIAL EXAMINATIONS EXAMINATION FOR THE AWARD OF BACHELOR OF COOPERATIVE MANAGEMENT

BCOP 121: COOPERATIVE PRODUCT DEVELOPMENT

STREAMS: TIME: 2 HOURS

DAY/DATE: THURSDAY 12/08/2021 2.30 P.M - 4.30 P.M.

INSTRUCTIONS:

Answer question one and any other two questions

QUESTION ONE

a) Explain the different types of savings that cooperatives have (8 marks)

b) Discuss the five Cs' required by a cooperative society before granting the loan

(10 marks)

c) Describe the characteristics of cooperatives (5 marks)

QUESTION TWO

- a) Discuss the internal environmental forces that affect cooperatives (10 marks)
- **b**) Chuka Sacco was carrying out a research to find out why members are withdrawing their shares. Explain the importance of carrying out the research (10 marks)

QUESTION THREE

a) Discuss the methods of pricing that cooperatives use to set prices for their products

(10 marks)

b) Explain the life cycle of cooperatives new products

(10 marks)

QUESTION FOUR

a) Describe the segmentation strategies that cooperatives will apply when dividing their customer needs (10 marks)

b) Explain the reasons why it's important for cooperatives to develop new products
(10 marks)