

**CHUKA**

**UNIVERSITY**



**UNIVERSITY EXAMINATIONS**

**FOURTH YEAR EXAMINATION FOR THE AWARD OF DEGREE OF  
BACHELOR OF COMMERCE**

**BCOM 469: INTERNATIONAL OPERATIONS MANAGEMENT**

**STREAMS: BCOM Y4S2**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 27/09/2021**

**2.30 P.M. – 4.30 P.M.**

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**INSTRUCTIONS**

- **Answer question ONE and any other TWO questions**
1. a) Discuss any five reasons for doing business in many countries for world class manufacturers. (10 marks)
  - b) Explain the benefits of globalization of business in competitive business environment. (10 marks)
  - c) State and explain any five Business Environments that international business face while doing their business. (10 marks)
  2. a) Discuss the benefits of outsourcing services for international businesses. (10 marks)
  - b) Discuss the competitive performance objectives for the world class manufacturers. (10 marks)
  3. State and explain the factors that determine the location international businesses in a competitive environment. (10 marks)
  4. a) Explain any five forms of international businesses that are used in marketing products in a global competitive environment. (10 marks)

b) Discuss challenges of managing quality for international businesses that operate in many countries. (10 marks)

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