

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATION

RESIT/SPECIAL EXAMINATIONS

**EXAMINATION FOR THE AWARD OF CERTIFICATE IN PROJECT
MANAGEMENT**

PPMA 00131: GROUP DYNAMICS IN PROJECT MANAGEMENT

STREAMS:

TIME: 2 HOURS

DAY/DATE: FRIDAY 07/05/2021

8.30 A.M – 10.30 A.M

INSTRUCTIONS:

SECTION A

Question one-30 marks

- a) Highlight differences between formal and informal groups (10marks)
- b) State and explain fundamental features of groups (10 marks)
- c) Groups play critical roles to members and the society at large, explain (10 marks)

SECTION B

Question Two-20 marks

- a) Explain the characteristics that distinguishes groups from other collection of individuals (10 marks)
- b) By giving examples, explain types of groups (10 marks)

Question Three-20 marks

- a) State and explain traits of an effective group leader (10 marks)
- b) Discuss the stages of group formation (10 marks)

Question Four-20 marks

- a) Highlight sources of conflicts in groups (10 marks)
- b) Discuss strategies of solving conflicts in groups (10 marks)

Question Five-20 marks

- a) Explain the application of group dynamics in communities (10 marks)
 - b) Highlight the importance of group decision making (10 marks)
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