

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

IGEMBE CAMPUS

EXAMINATION FOR THE AWARD OF DIPLOMA IN LEADERSHIP AND  
PUBLIC ADMINISTRATION

LAPA 0203: LEADING ORGANIZATION CHANGE

STREAMS: DIP. LAPA

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 07/07/2021

11.30 A.M. – 1.30 P.M.

**INSTRUCTIONS:**

- Answer question one and any other two
1. a) Discuss the leader's roles in the organization change. (15 marks)  
b) Elucidate the strategies for coping with resistance in an organization. (15 marks)
  2. Examine critically factors leading to organizational change. (20 marks)
  3. Analyze the factors that contribute to resistance in an organization. (20 marks)
  4. Discuss how you can create an organization readiness for change. (20 marks)
  5. Demonstrate how you can create an environment for change in an organization. (20 marks)