

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

MAIN/EMBU

**FIRST YEAR EXAMINATION FOR THE AWARD OF CERTIFICATE OF
HOSPITALITY AND TOURISM MANAGEMENT**

CHTM 00305: BANQUETING AND MICE OPERATIONS

STREAMS: CHTM (Y1S2)

TIME: 2 HOURS

DAY/DATE: THURSDAY 25/03/2021

11.30 A.M. – 1.30 P.M.

INSTRUCTIONS:

- *Answer ALL questions in section A and any other two IN Section B*
- *Do not write anything on the question paper*

SECTION A: 30 MARKS

1. Differentiate the types of catering. (6 marks)
2. Briefly explain factors to consider when planning banquet menus. (6 marks)
3. Briefly explain any THREE banquet functions. (6 marks)
4. Briefly explain the different factors that influence the types of services adopted in banquets and functions. (6 marks)
5. Highlight the various table and seats layout in banquets and functions. (6 marks)

SECTION B (40 MARKS)

6. Discuss the factors to consider in costing banquets and functions. (20 marks)
7. Discuss the difference service techniques used in banquets and functions. (20 marks)
8. Discuss the duties and responsibilities of any FIVE banquetting staff. (20 marks)