

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF
DEGREE OF**

BSIS 241: MANAGEMENT OF LIBRARIES AND INFORMATION CENTERS

STREAMS: BSC (IS)

TIME: 2 HOURS

DAY/DATE: TUESDAY 13 /07/ 2021

2.30 PM – 4.30 PM

INSTRUCTIONS:

- Answer question one and any other two questions.

SECTION A (30 MARKS) ANSWER ALL QUESTIONS

QUESTION ONE

- Explain why management is considered both an art and a science? [10 Marks]
- Discuss Mac Gregor's theory X and Y and its application today in the management of libraries and information centers. [10 Marks]
- Discuss how ICT has been applied in the management of libraries and information centers. [10 Marks]

QUESTION TWO

- Explain 5 reasons why libraries should be accorded a budget of their own. [10 Marks]
- As the chief librarian of ABC library, discuss how you would execute the planning function of management. [10 Marks]

QUESTION THREE

- a) Discuss the significance of the advertising stage during the recruiting process. [10 Marks]
- b) Explain how the Central tendency error effects performance appraisal. [10 Marks]

QUESTION FOUR

- a) Explain how the On-the Job Training Method is applied in staff training and development. [10 Marks]
- b) Discuss 5 measures you would take to manage and maintain library machinery and equipment building. [10 Marks]

QUESTION FIVE

- a) Discuss how changes in the managerial personnel brings about affect libraries and information centers. [10 Marks]
 - b) Career management is a life long exercise. Discuss. [10 Marks]
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